



**VILLAGE OF NAKUSP  
JOB POSTING  
CASUAL HOT SPRINGS ATTENDANT(S)**

The Village of Nakusp is currently recruiting for the position of Casual/Part Time Hot Springs Attendants  
Deadline to Apply: November 1, 2024.

### **Our Community**

The Village of Nakusp is a vibrant, safe, and friendly lakeshore community nestled on the shores of upper Arrow Lake in the West Kootenay region of British Columbia. Nakusp is a 4-season playground for residents and visitors: a community that supports a healthy lifestyle; where the neighbours know each other, the housing is affordable, the children walk to school and families enjoy mountain biking and evening bonfires on the beach.

With a stunning location, great lifestyle, competitive wages, opportunities for professional and personal growth, and an attractive benefit package, the Village of Nakusp is a great place to grow your career and put down some roots.

### **The Nakusp Hot Springs**

The Village of Nakusp Hot Springs are located 11km from the Village, tucked into the mountains of the Kuskanax Valley. The busy, year-round Resort boasts cozy, rustic chalets and two large hot-springs pools, with the addition of a large campground from April to October each year. At the Nakusp Hot Springs, our guests come back year after year to relax, and new guests discover and enjoy special experiences.

### **The Position**

The Village is seeking several casual / part-time Attendants for the Nakusp Hot Springs. The Attendant is the first point of contact for our guests, and excellent customer service skills are required. Attendants enjoy a wide range of duties, including: greeting and directing the public, admissions, front desk administration, chalet and campground reservations, operation of the concession, housekeeping, and maintenance tasks that relate to janitorial, facility and grounds keeping.

The Attendant's duties are performed in accordance with established practices and procedures, but they exercise considerable independence of action and initiative in the performance of routine duties on a day-to-day basis. Complex or unusual problems are referred to the Supervisor or designate who reviews work performance in terms of technical adequacy, conformance to established practices and procedures and adherence to time schedules.

### **Desired Knowledge, Education and/or Experience Required**

- Fluent in oral and written English
- Multi-lingual is an asset

- Comfortable with computer applications and point of sale procedures
- Ability to read and interpret documents such as operating and maintenance instructions
- Ability to rationalize problems and prioritize their level of importance
- First aid and WHMIS certifications are an asset
- Ability to prepare and maintain records related to the work
- Ability to establish and maintain effective relationships with staff and guests
- Skill in the use of and care of a variety of tools and equipment used in the work
- Grade 10 supplemented by related customer service, janitorial and technical experience and training
- Excellent organizational skills
- Exceptional communication skills
- Able to meet the cleaning standards consistently and continually
- Works respectfully and cooperatively with other Staff

As the Hot Springs are located outside of the Village, applicants are required to have a Class 5 Driver's License and a dependable vehicle. Rates of pay range from \$22.12 to \$23.92 per hour, based on successfully completing the probationary period. At this time, dependent upon the number of hours worked per week, successful applicants will be eligible for benefits, paid vacation and pension contributions. Hot Springs Staff work under the direction of the Hot Springs Supervisor or designate, and will be required to maintain membership in CUPE Local 2450

There are many benefits to working with the Village of Nakusp, and we encourage you to consider our corner of the Kootenays for your next big adventure. Interested, qualified candidates are invited to submit their resume and cover letter to [rhethy@nakusp.com](mailto:rhethy@nakusp.com) by November 1, 2024.

While we appreciate the interest of all applicants, only applicants eligible to work in Canada will be considered, and only candidates under consideration will be contacted.

For more information, visit us online, at [www.nakusphotosprings.com](http://www.nakusphotosprings.com) and [www.nakusp.com](http://www.nakusp.com)