



VILLAGE OF NAKUSP JOB POSTING HOT SPRINGS OPERATOR

The Village of Nakusp is currently recruiting for the position of Full Time Hot Springs Operator
Deadline to Apply: November 1, 2024.

Our Community

The Village of Nakusp is a vibrant, safe, and friendly lakeshore community nestled on the shores of upper Arrow Lake in the West Kootenay region of British Columbia. Nakusp is a 4-season playground for residents and visitors: a community that supports a healthy lifestyle; where the neighbours know each other, the housing is affordable, the children walk to school and families enjoy mountain biking and evening bonfires on the beach.

With a stunning location, great lifestyle, competitive wages, opportunities for professional and personal growth, and an attractive benefit package, the Village of Nakusp is a great place to grow your career and put down some roots.

The Nakusp Hot Springs

The Village of Nakusp Hot Springs are located 11km from the Village, tucked into the mountains of the Kuskanax Valley. The busy, year-round Resort boasts cozy, rustic chalets and two large hot-spring pools, with the addition of a large campground from April to October each year. At the Nakusp Hot Springs, our guests come back year after year to relax, and new guests discover and enjoy special experiences.

The Position

The Village is seeking a permanent, fulltime Hot Springs Operator at the Nakusp Hot Springs. This is a (40) hour-per-week position with days, evenings and weekend shifts as per operational schedules. Excellent customer service skills are essential for this position as the incumbent is a key member of the staff; welcoming guest to the Hot Springs and ensuring their stay is both memorable and enjoyable.

Main responsibilities include:

- Reception administration, including: greeting guests, processing admissions and reservations
- Performing a variety of janitorial and routine maintenance duties relating to the hot springs' pools and aquatic buildings and equipment.
- Grounds maintenance activities for the Hot Springs, Chalets and Campground, including: mowing lawns, chopping wood for campfires, clearing branches and trimming trees, and in the winter, clearing snow.

The Operator's duties are performed in accordance with established practices and procedures, but they exercise considerable independence of action and initiative in the performance of routine duties on a day- to-day basis. Complex or unusual problems are referred to the Supervisor or designate who reviews

work performance in terms of technical adequacy, conformance to established practices and procedures and adherence to time schedules.

Desired Knowledge, Skills and Abilities

- Knowledge of materials, methods and equipment used in janitorial and custodial duties
- An understanding of the operating principles and procedures of water heating, boiling, filtration and chlorination equipment, and the methods, practices and materials used in the operation of aquatic facilities
- Working knowledge of plumbing and electrical systems
- Working knowledge of materials, methods and equipment used in building maintenance work and have the ability to operate, maintain and make minor repairs to equipment
- Ability to prepare and maintain records related to the work
- Ability to establish and maintain effective relationships with staff, patrons and user groups
- Skill in the use of and care of a variety of tools and equipment used in the work
- Grade 10 supplemented by related janitorial and technical training

Education and/or Experience Required

High school education or equivalent

Fluent in oral and written English

Multi-lingual is an asset

Comfortable with computer applications and point of sale procedures

Ability to read and interpret documents such as operating and maintenance instructions

Ability to rationalize problems and prioritize their level of importance

First aid and WHMIS certifications are an asset

Excellent organizational skills

Exceptional communication skills

Able to meet the cleaning standards consistently and continually

Works respectfully and cooperatively with other Staff

As the Hot Springs are located outside of the Village, applicants are required to have a Class 5 Driver's License and a dependable vehicle. Rates of pay range between \$23.86 and \$25.76 per hour, dependent upon completion of the probationary period. At this time, successful applicants will also be eligible for benefits, paid vacation and pension plan contributions. The Hot Springs Staff work under the direction of the Hot Springs Supervisor or designate, and will be required to maintain membership in CUPE Local 2450.

There are many benefits to working with the Village, and we encourage you to consider our corner of the Kootenays for your next big adventure. Interested, qualified candidates are invited to submit their resume and cover letter to rhethy@nakusp.com by November 1, 2024.

While we appreciate the interest of all applicants, only applicants eligible to work in Canada will be considered, and only candidates under consideration will be contacted.

For more information, visit us online, at www.nakusphotosprings.com and www.nakusp.com